Mirjana Goforth Premier Care 2799 N.W Boca Raton Blvd. Boca Raton, FLorida 33431

September 12, 2011

Dear Mirjana,

I wanted to send a letter to you praising the work of Nancy Ruiz. Nancy joined our family nearly 6 years ago, and provided care and assistance to my ailing father who suffered from Alzheimer's disease. Following his passing, Nancy continued working with my mother and demonstrated the same dedication and support she had showed my father.

Over the past several years, Nancy has provided consistent, high-quality care for my mother. In short, she has been excellent. If I were given a checklist of qualities, she would be an A+ in all areas. She reminds Mom to take medications; she prepares delicious and nutrionally-balanced meals; she is sensitive and professional when it comes to assisting Mom with personal hygiene (bathing); and she ensures that all appointments, errands and activities are taken care of.

Nancy's personal traits make her an asset in our family. She is honest, reliable, responsible, and consistently demonstrates good judgment. But of equal – or greater importance – is the energy and happiness that she has injected into my parents' home. The passing of my father was particularly difficult for my mother, and in this trying time, Nancy provided compassion, love and companionship to my Mother. She encouraged my Mom to be active, brought laughter and humor into her life, and handled the challenges of aging and loss of independence with sensitivity (by making her feel as independent as possible).

But Nancy has become more than just a caretaker; Nancy has become a part of our family. She has not only demonstrated devotion to my mother, but she has also supported my sister and myself as we have all attempted to deal with the loss of my father and the difficulties associated with my mother's aging.

On behalf of our entire family, I would like to express our deepest gratitude for Nancy Ruiz. A gem was sent to us!

Gratefully,

Amy B. Taney