Karen Brazen Jatlow 7204 Gateside Drive Boca Raton, Florida 33496 202-256-1010

February 25, 2008
To: Premier Nurses

Dear Merianna,

Nancy Ruiz is a GEM and this letter of recommendation is way overdue. My father Irving Brazen suffers from Alzheimer's and Nancy has been taking care of him for about one year. My father is a wonderful man, but over time this disease has changed the man he once was. She is always checking his blood pressure, helping with his medications, keeping him dressed nicely and helping him with his general hygiene.

My father use to be out of bed at 6 AM every morning- now we are lucky if we are able to get him out of bed before 11 AM. That is of course until Nancy came into our lives. She has such a wonderful way about her that my dad will actually get out of bed for her when he will not for any of us. She sings to him and she does a little playful Latin dance for him that makes him laugh and start to move. When he gets in a bad mood, she is able to playfully make him forget why he was mad. She does all this while still giving my father the respect and admiration that an 89 year old man deserves.

Nancy joyfully takes my father out on many outings. This is a way for him to get out of the house and interact with other people. When he is out he loves chatting with strangers. Nancy is always watching to make sure his conversations and manners are appropriate to the situation. They have their routines and when they come home from an outing my father is always happy. He comes home happy and for us it does not matter if he remembers where he went or what he did. What is important to us is that he was happy and felt safe under the care of Nancy.

We feel like Nancy is part of our family and we are so thankful that she came into our lives. Thank you for sending her to us – she is the best.

Sincerely,

Karen Brazen Jatlow